

Visitor Protocol: COVID-19

To ensure we keep our users and staff safe and healthy, we ask that you abide to our "Covid Code of Conduct" during this time.

Please do not attend the facility if you have;

- A high temperature.
- A new, continuous cough.
- A loss of, or change to, your sense of smell or taste.

In addition;

- Facemasks are to be worn at all times in general public areas. They may be removed in activity areas.
- Users must pre-register before arrival at the Centre.
- Activity is to be pre-booked and pre-paid through our website or over the phone.
- Please arrive 15 mins prior to activity to allow time to process you into the Sports Centre. Late arrivals will not be able to move ahead in the queue.
- Come changed in appropriate clothing for your activity.
- Keep to the left within thoroughfares of the Centre.
- Keep social distance from other users and staff members at all times.
- Use the hand sanitising stations provided when entering and exiting the Sports Centre and areas of use.
- When required bring own equipment.
- Equipment will be clean and sanitised when required for an activity.
- Equipment will not be available to hire.
- Spectators are not allowed in activity areas*

*There is a separate spectator policy in place for parents/guardians of Otters Swim School children.

If you experience symptoms whilst on site you should inform the Duty Manager and if you are well enough, leave the premises immediately.